



PERGOLA PRE-INSTALLATION GUIDE



CONCEPT SPA

PLEASE READ



Before you complete groundworks or book a pergola installation, please see our foundational guidance below to support you in discussions with your landscaper or builder.

The pergola must be fitted on to a solid surface and beneath the finished surface must be something for the pergola to be secured safely such as a concrete pad.

This would need to be completed before our installers arrive as they do not offer any groundworks, a local tradesperson would be able to assist you.

We can provide a floorplan indicating where the floor plates of the pergola will sit based on your chosen size and orientation, the floorpan can also be viewed on the relevant product page on our website.

We advise for concrete pads of approx 40x40x40cm beneath any tiles, if you have decking then we advise the same or alternatively extra structural joists below the decking.



**NO
PLANNING
PERMISSION
REQUIRED**

PLEASE READ

You should then finish your surface completely with the tiles or decking on top, so that when our installers arrive they can drill through the tile/deck and into something extra secure below.

It is a good idea to choose your pergola size before doing any groundworks however if you have already laid the patio/deck then we do advise for you to check what is beneath the surface. Is it secure enough?

Type 1 or sand would not be suitable. Composite decking without something solid below would not be secure enough, unless you already have structural beams underneath where the footplates will sit. If this is the case, installing would be successful as long as all footplates are sitting on structural beams wide enough for the footplate to be bolted into fully.

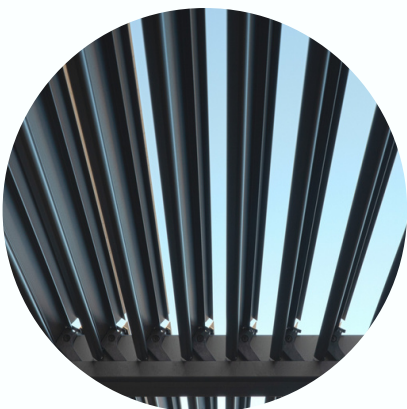


FAQS



MY SURFACE HAS A SLOPE, CAN YOU INSTALL A PERGOLA ON THIS?

Aluminium louvered roof pergolas work on the natural fall of your existing surface to allow the rain to drain meaning a slight fall is necessary. Please take care to ensure you have measured the area correctly and have a flat surface with a max of 1:80 fall (which, by building regulations your patio should already have). For anything more than this, we would need prior notification, as it means we would need to fit the pergola with packers. Our installers can adjust the legs to sit flat, using spacers up to 50mm; this does not affect your warranty. A 1:80 fall over a distance of 3410mm is 42mm. For best fitting of the deluxe screens a fall of 10mm is best suited to ensure smooth operation, please note that packers or adjustments may be required if the fall is beyond this.



CAN THE PERGOLA BE CONNECTED TO OUR BUILDING?

The outside legs of the frame are always required and cannot be removed. However, we can place the footplates flush to the wall and add flashing to close the gap between the building and the top of the roof beam. This would then keep the structure watertight to your building. Please get in touch to enquire about this option.

THANK YOU

Thank you for choosing Concept Spa. If you require any assistance please do not hesitate to contact us on **01248 723207**



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